

Checklist:

10 Must-Haves for Modern Local Government Leadership



Clear, Measurable Strategic Goals

Every initiative should ladder up to your city's vision and priorities.



Departmental Alignment

Ensure every department's objectives support city-wide goals, not just internal ones.



Citizen-Focused Metrics

Track outcomes that matter to residents (e.g., safety, livability, growth).



Centralized Performance Platform

Replace spreadsheets and silos with a unified strategy system.



Automated Reporting

Free staff from repetitive reporting cycles so they can focus on impact.



Real-Time Dashboards

Monitor performance live—don't wait until the next council meeting.



Cross-Department Collaboration

Break down silos by making initiatives and results visible across teams.



Transparency & Public Dashboards

Share results openly to build trust and demonstrate accountability.



Agility in Resource Allocation

Adjust budgets and initiatives quickly when conditions change.



Culture of Continuous Improvement

Make performance conversations part of everyday city management.

Get the Full Guide for Turning Your Plans Into Progress:

spiderstrategies.com/insight/city-leadership-roadmap